



JALAN & CO.
MEMBER – NATIONAL STOCK EXCHANGE
MEMBER – BOMBAY STOCK EXCHANGE

'ANNEXURE A'

Escalation Matrix:

Details of	Contact Person	Address	Contact No	Email Id	Working Days
Customer care	MR DIPAK PAL	1&2 OLD COURT HOUSE CORNER 4 TH FLOOR KOLKATA:- 700001	033-40628466	Query.jalanco@gmail.com	11AM -5PM MON TO FRI
Head of Customer care	MR MITESH SUREKA	1&2 OLD COURT HOUSE CORNER 4 TH FLOOR KOLKATA:- 700001	8981121299	mit.sureka@gmail.com	11AM -5PM MON TO FRI
Compliance Officer	MR SUNNY AGARWAL	1&2 OLD COURT HOUSE CORNER 4 TH FLOOR KOLKATA:- 700001	9230019212	sunnyjalanco@gmail.com	11AM -5PM MON TO FRI
CEO	MR SURESH KUMAR JALAN	1&2 OLD COURT HOUSE CORNER 4 TH FLOOR KOLKATA:- 700001	9230019201	suresh_jalan@hotmail.com	11AM -5PM MON TO FRI

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at www.scores.sebi.gov.in/
- Exchange at www.smartodr.in/

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

